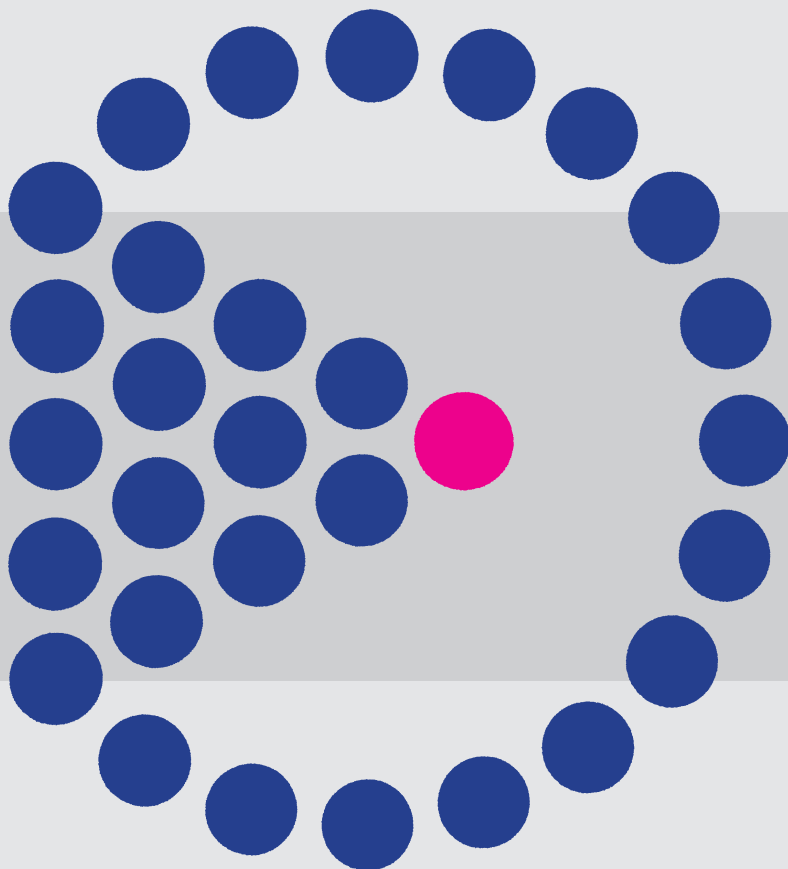


DANISH LIBRARY CENTRE FOR INTEGRATION

- Acquisition and lending of **books, music, and movies** in more than 30 languages
- **Knowledge centre** on library services to lingual minorities
- **Multilingual web services** for immigrants
- **Counseling, coordination, and knowledge-sharing**

2010-2011



ABOUT THE DANISH LIBRARY CENTRE FOR INTEGRATION

The Danish Library Centre for Integration is part of the State and University Library's national superstructure of services to the Danish public libraries. Our goal is to underpin and promote public library services to immigrants.

Along with our partners, we develop and run a number of initiatives and projects with the twin goals of strengthening learning and access to information about Danish society. Our partners include NGOs, government ministries and municipal service providers.

At the Danish Library Centre for Integration our core service is acquisition of books, music, and films in more than 30 languages, and making the materials available to the public and the Danish public libraries for free. We are also a knowledge centre on library services to ethnic minorities. We also develop and host the multilingual web site info.dk.

Our primary customers are the Danish public libraries, but we also provide library services to other relevant institutions working with ethnic and linguistic minorities.

Afgan Albanian Arabic
Bosnian Chinese
Croatian Hindi Kurdish
Persian Polish Punjabi
R u s s i a n
Serbian Somali
Tamil Thai Turkish
Urdu Vietnamese

Acquisitions

We purchase books, music, and films in cooperation with our consultants who have comprehensive knowledge of the individual languages and cultural traditions of the various countries we buy from. Each year we purchase materials in around ten languages. Our languages of focus are: Arabic, Bosnian/Croatian/Serbian, Persian, Turkish, and Urdu. These languages make up 75-80 percent of our total acquisitions and loans.

Loans

Our core service is lending books, music, and films to Danish public libraries. We primarily lends out books on a subscription basis. This scheme ensures that the public libraries receive an automatic, up to date, and free delivery of materials in the languages requested by the individual library. The materials are delivered and exchanged two to four times a year. Along with the subscription we send multilingual marketing materials, including post cards, folders etc. in order to support the public libraries' services to the public.

Knowledge centre

We focus on advice and cross-disciplinary knowledge sharing and host a range of workshops and conferences on the topic of multilingual library services. We co-ordinate and manage projects. And we work with both Danish and international agents in order to further multicultural library services.

Nordic best practice network

In 2010 we launch a new 'Nordic Best Practice Network' focusing on knowledge

sharing and cooperation with other Nordic libraries. The idea is to form new trans-Nordic partnerships and cooperate on projects within the field of multicultural library services.

The network is run in cooperation with the national libraries of Norway and Sweden and will invite libraries in all the Nordic countries to take part in various events. The network will kick off with an international conference in Copenhagen in 2011.

See www.statsbiblioteket.dk/conference2011

IFLA

IFLA, the International Federation of Library Associations, is a worldwide interest group for libraries. The Danish Library Centre for Integration participates in the Library Services to Multicultural Populations section of IFLA, where we form international partnerships and exchange experiences with library workers from across the globe.

PROJECTS:

International digital library - bibzoom.dk/world

We are currently developing the world's first digital library with online access to music, films and audiobooks from all over the world.

See bibzoom.dk/world

Newcomers

In the future, Denmark will have to attract and retain a large number of skilled foreign

workers (Newcomers). Together with the Danish National Centre for Social Research and Greve Public Library we run a nationwide library project focusing on the Newcomer group. The project is funded by the Danish Agency for Libraries and Media and finishes on the 31st of December 2011.

Homework Support Online

The State and University Library runs the Homework Support Online project – a development project managed by representatives from the Ministry of Integration, the Ministry of Education, and the Ministry of Culture as well as by the State and University Library.

The idea behind Homework Support Online is that students and homework helpers meet online in real time in an environment with chat, web cams, file sharing, and a digital whiteboard. The project is still being developed, and the goal is to roll out the scheme on a nationwide basis by the end of 2011.

Danish Broadcasting Corporation News - every day in six languages

Every day The Danish Library Centre for Integration translates Danish Broadcasting Corporation (DR) news items into Arabic, Bosnian, English, Somali, Turkish, and Urdu. The project is run in collaboration between DR, Denmark's largest and oldest public service media organization. The translated news items are published on dr.dk/news as well as on the multilingual site finfo.dk.

Giving people the opportunity to learn and experience their culture in their own language is part of ensuring the equal opportunity of all citizens to participate in Danish society – a solid foundation for the development of active citizenship.



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